

IMPLEMENTATION OF DEATH CERTIFICATE REPORTING POLICY IN SUKAGUMIWANG DISTRICT, INDRAMAYU REGENCY

Nurudin Siraj¹, Aghnia Dian Lestari², Yhonanda Harsono³, Dimas Saputra⁴

^{1,4}Universitas Swadaya Gunung Jati, Cirebon, Indonesia

²Universitas Swadaya Gunung Jati, Cirebon, Indonesia

³Pamulang University, South Tangerang, Indonesia

nurudinsiroj@ugj.ac.id¹, aghniacahya55@gmail.com², yhonanda2906@gmail.com³,
dimasaputra@gmail.com⁵

Abstract

This study discusses the Implementation of Death Certificate Reporting Policy in Gedangan Village, Sukagumiwang District, Indramayu Regency. The implementation of making death certificate reports in Sukagumiwang District, Indramayu Regency is still not optimal. Researchers analyzed and answered problems in the implementation of making death certificate reports and the factors that hindered the implementation of policies for making death certificates reporting in Gedangan Village, Sukagumiwang District, Indramayu Regency. The author aims to describe the implementation of policies in Sukagumiwang District as policy implementers. The background for writing is because it strives to achieve goals. However, the facts on the ground that the implementation of the policy for making death certificate reports are still not optimal. This research includes qualitative research with in-depth interviews, direct observation and literature study. The field study was conducted through interviews with the Sukagumiwang sub-district head who is authorized to implement policies for making death certificate reporting. Literature studies are obtained through books and legislation. The results obtained from the research are that Sukagumiwang Subdistrict, Indramayu Regency is the implementer of policies, especially in making death certificates such as providing death certificate reporting services, coordinating and socializing with every village and community in Sukagumiwang District, Indramayu Regency, and other factors that influence policies such as communication, resources, disposition and bureaucratic structure.

Keywords: Implementation, Reporting Policy, Death Certificate

INTRODUCTION

Population Administration is a series of structuring and controlling activities in the issuance of Population documents and Data through Population Registration, Civil Registration, Management of Population Administration Information and the utilization of the results for public services. Population administration information has strategic value for government administrators, development and services to the community so that it is necessary to manage population administration information in a coordinated and sustainable manner, so as to ensure the stability of public services in the field of population so that the government establishes policies on population administration information systems and civil registration deeds.

Death registration is one of the important events that must be registered at the Population and Civil Registration Service. This is regulated in Article 44 paragraphs (1) and (2) of Law Number 24 of 2013 concerning Population Administration.

Although it has been regulated by Law Number 24 of 2013 concerning Population Administration, and also regulated by Regional Regulation of Indramayu Regency number 2 of 2008 concerning Population Administration, there are still many residents who do not implement it in Sukagumiwang Subdistrict, Indramayu Regency, especially in Gedangan Village. The making of death certificates needs to be supported by the local government to provide an explanation of the importance of the benefits of making a death certificate to the community for people who have died. If the government does not provide an explanation to the community, it will be difficult for the community to understand the importance of the benefits of making a death certificate.

Many people in Gedangan Village, Sukagumiwang District, Indramayu Regency do not understand and understand the importance of making a death certificate, this can be seen from the data from the Population and Civil Registration Office of Indramayu Regency where the number of ownership of death certificates in 2018 is only 3, this is the lowest compared to other sub-districts in Indramayu Regency. . A death certificate has benefits for the population, namely preventing the deceased's data from being misused, ensuring the accuracy of population data, determining the status of a widow or widower, and taking care of the requirements for managing the distribution of inheritance needed to arrange pensions for heirs. These problems are caused by the lack of policy implementation from government officials to the community. Thus, the study aims to determine the implementation, factors,

RESEARCH METHODS

In this study, the author uses qualitative research methods used to examine experimental conditions, where the researcher is the key instrument, the data collection technique is done by triangulation (combined), the data analysis is inductive and the results of qualitative research emphasize meaning rather than generalization.

The research method (in Harbani Pasolong 2016:161) in the Public Administration Research Method is a scientific way to obtain data with a specific purpose. Based on this, there are four keywords that need to be considered, namely: scientific method, data, purpose, and usability. The informant selection technique is divided into two types of informants, namely key informants and supporting informants, in this study the researcher has determined two informants, namely: Head of Sukagumiwang District, Head of Community Service (Yanmas), Secretary of Gedangan Village, and Gedangan Village Community. The data collection techniques used are (a) Literature Study, namely data collection techniques by studying literature, books, (b) Field Studies conducted through two techniques, namely: Observation, Interview, and (c) Study documentation such as pictures.

To avoid biased research, it is necessary to test the validity of the data. The validity of the data can be proven true in research, so that it can be accounted for. Sugiyono (in Harbani

Pasolong 2016: 181) in the Public Administration Research Method, the validity of the data in qualitative research includes: credibility test (internal validity), transferability (external validity), dependability (reliability) and confirmability (objectivity).

The data analysis technique used in this research is descriptive analysis technique, which is a writing that describes the actual situation at the time of the ongoing research. According to Miles and Huberman in Sugiyono 2017:240), data analysis activities consist of three streams of activities that occur simultaneously, namely:

1. *Data Reduction*(Data reduction)
2. *Data Display*(Data Presentation)
3. *Conclusion Drawing/Verification*

In accordance with the Regional Regulation of Indramayu Regency Number 10 of 2008 concerning Districts and Villages within the Indramayu Regency Government. Sukagumiwang District is one of the 40 (forty) Districts in Indramayu Regency which is located in West Indramayu. Sukagumiwang District is divided into 13 (thirteen) villages, one of which is Gedangan Village. The reason for choosing this research location is because the researchers observed that the ownership of a death certificate is still very low compared to other sub-districts in the Indramayu Regency area.

RESULT AND DISCUSSION

Implementation of Policy for Making Death Certificate Reports in Gedangan Village, Sukagumiwang District, Indramayu Regency

A policy will run if the communication goes well, so that every policy decision and regulation and policy implementation must be transmitted or or communicated to the right section or target, besides that the policy must be informed or communicated accurately and on target. In carrying out communication there are three things that will affect how the communication goes well including transmission, consistency, and clarity. Therefore, as for the conclusions seen from the dimensions of communication carried out from the author's interviews with informants, the conclusions from these interviews are for communication that has parameters, namely transmission, clarity and consistency, which is seen from the reporting policy for making death certificates conveyed from Sukagumiwang District, Indramayu Regency to the Gedangan village community is still not good enough, because from its employees in terms of delivering the death certificate program it is not conveyed to the public, and also Sukagumiwang District lacks coordination with the community. Gedangan Village in Sukagumiwang District to provide direction that the community should report to the local village and make death certificates for people who died. Because the Sukagumiwang District itself places more emphasis on socializing reporting on the making of e-KTP, family cards, and birth certificates. because the employees in terms of delivering the death certificate program were not conveyed to the public, and also the Sukagumiwang District lacked coordination with Gedangan Village in Sukagumiwang District to provide direction that the community should report to the local village and make death certificates for people who died. Because the Sukagumiwang District itself places more emphasis on socializing reporting on the making of e-KTP, family cards, and birth certificates. because the employees in terms of delivering the death certificate program were not conveyed to the public, and also the Sukagumiwang District lacked coordination with Gedangan Village in Sukagumiwang District to provide direction that the community should report to the local village and make death certificates for people who died. Because the Sukagumiwang District itself places more emphasis on socializing reporting on the making of e-KTP, family cards, and birth certificates.

Although the contents of the policy have been communicated clearly and consistently, if the implementor lacks the resources to carry out the implementation it will not be effective. Resources can be in the form of staff, information, authority and facilities that are resources

that influence the policy, whether it is realized or not, because these resources have staff, information, authority and facilities.

The success of policy implementation is not only determined by the extent to which policy actors know what to do and are able to do it, but if a policy implementer wants to be effective then what policy implementers must do is not only have to know what they will do but also policy implementers must understand, understand, have the ability to implement it, so that in its implementation there is no bias. Disposition will arise among policy actors, when it is beneficial not only for the organization but also for itself.

Disposition dimensions include employee competence and intensive. However, employees in Sukagumiwang District, Indramayu Regency do not yet have good competence in delivering death certificate programs to the public, and employees are not given incentives or bonuses in doing a job. Whereas from the parameters, namely the appointment of an employee bureaucrat and intensive giving, it can encourage employees to be able to socialize death certificate policies.

Even if the resources to implement a policy are available or policy implementers know what should be done, and have the desire to implement a policy, it is possible that the policy cannot be implemented or realized because there are weaknesses in the bureaucratic structure. The bureaucracy as an executor must be able to support policies that have been decided politically by coordinating well

Bureaucratic structure, namely the existence of SOPs and Fragmentation. Sukagumiwang Subdistrict, Indramayu Regency, in providing socialization to the community has gone quite well and according to existing rules or SOPs, but socialization of death certificates is still not good enough and not according to existing rules. For sub-district employees, it is also not good enough to provide fragmentation or distribution of responsibility to the people of Sukagumiwang District as the target of the policy, the employees themselves do not understand the importance of making death certificates for people who have died.

Obstacles Faced by the Camat in Implementing the Policy for Making Death Certificate Reports in Sukagumiwang District, Indramayu Regency

In implementing a policy that has been made in order to achieve the goals that have been determined, there will always be obstacles in its implementation. Likewise, the implementation of death certificate reporting services in Gedangan Village, Sukagumiwang District, Indramayu Regency.

The following are the obstacles faced by Gedangan Village, Sukagumiwang District, Indramayu Regency. In implementing the policy of making a death certificate, there are 2 (two) factors including: (a) Employee Competence is a supporter in implementing a policy if not competent then the policy will not work, and (b) Cultural factors attached to the people of Sukagumiwang District, Indramayu Regency, they are lazy to take care of population administration especially regarding death certificates.

Efforts to Overcome Barriers Faced by the Camat in Implementing Death Certificate Reporting in Gedangan Village, Sukagumiwang District, Indramayu Regency

Problems regarding the implementation of policies in reporting death certificates in Gedangan Village, Sukagumiwang District, Indramayu Regency did occur because of several obstacles. However, to minimize these obstacles, the Sukagumiwang sub-district made several efforts, namely as follows:

a) Employee Competence

Sukagumiwang District, Indramayu District will provide efforts to improve the quality of the competencies possessed by Sukagumiwang District employees, Indramayu District, and

coordinate with villages in Sukagumiwang District to provide direct socialization to the village and the surrounding community.

b) Cultural Factor

Because to increase community participation, you must invite it by involving the community in a program by notifying the program through outreach to the community so that later the community will take part in the program.

CONCLUSION

Sukagumiwang District, Indramayu Regency must coordinate with the village head, especially Gedangan Village, Gedangan District, Indramayu Regency in implementing policies to the community. There are several factors that influence the success or failure of a policy, namely communication, resources, disposition, and bureaucratic structure. The obstacles faced by the Camat in implementing the making of death certificate reporting in Gedangan Village, Sukagumiwang District, Indramayu Regency, namely (a) Employee competence is a support in implementing a policy if it is not competent then the policy will not work.

Sukagumiwang sub-district employees, Indramayu Regency are still not good enough in socializing death certificates to the public because they prioritize the socialization of making e-KTP, Birth Certificates and Family Cards, and (b) Cultural factors in the community are a very important obstacle because people who lack knowledge, do not understand and maintain the habit of not caring about making death certificates and the public does not understand the importance of making death certificates for people who have died.

REFERENCES

- Agustino, Leo. 2016. *Public Policy Fundamentals*. Bandung: Alfabeta
- Anggara, Sahya. 2014. *Public Policy*. Bandung: Faithful Library
- Nice Spell, Ida. 2015. *General Demographics*. Yogyakarta: Learning Library
- Moleong, Lexy J. 2010. *Qualitative Research Methodology*. Bandung. PT. Rosdakarya Youth.
- Mulyadi, Dedi. 2015. *Study of Public Policy and Public Service*. Bandung: CV. Alpha Beta
- Nugroho, Riant. 2015. *Public Policy in Developing Countries*. Yogyakarta: Learning Library.
- Pasolong, Harbani. 2016. *Public Administration Research Methods*. Bandung: Alfabeta.
- Sugiyono. 2012. *Administrative research methods*. Bandung: Alfabeta.
- Sumaryadi, Inyoman. 2010. *Sociology of Government*. Bogor: Ghalia Indonesia.
- Wahab, Solichin Abdul. 2008. *Policy Analysis from Formulation to Implementation of State Policy*. Jakarta: Earth Literacy
- Winarno, Budi. 2014. *Public Policy (Theory, Process and Case Studies)*. Yogyakarta: CAPS
- Winarno, Budi. 2016. *Public Policy (Theory, Process and Case Studies)*. Yogyakarta: CAPS

Legislation

- Law Number 23 of 2006 concerning Population Administration Article 44, Article 45, and Article 46
- Law Number 24 of 2013 concerning Amendments to Law Number 23 of 2006 concerning Population Administration
- Regional Regulation of Indramayu Regency Number 2 of 2008 concerning Population Administration
- Regional Regulation of Indramayu Regency Number 10 of 2008 concerning Subdistricts and Villages in the Indramayu Regency Government Environment
- Regulation of the Regent of Indramayu Number 24 of 2008 concerning the Organization and Administration of Subdistricts within the Indramayu Regency Government