

**APOLOGY STRATEGIES PERFORMED BY MAIN
CHARACTERS IN *PERAHU KERTAS* NOVEL**

THESIS

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**Presented to
Universitas Brawijaya
in partial fulfillment of the requirements
for the degree of *Sarjana Sastra***

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ABSTRACT

Kusuma, Devilia Indah. 2014. **Apology Strategies Performed by Main Characters in *Perahu Kertas* Novel**. Study Program of English, Department of Language and Literature, Faculty of Cultural Studies, Universitas Brawijaya. Supervisor: Nurul Chojimah; Co-supervisor: Muhammad Rozin

Keywords: speech act, apology strategies, *Perahu Kertas* novel

Apology is a part of human communication to maintain good relations between people or to restore harmony. The writer conducted a research on apology strategies in *Bahasa Indonesia*, by analyzing a novel entitled *Perahu Kertas*. In this study, there are two problems to be solved: (1) What apology strategies are performed by main characters in *Perahu Kertas* novel, and (2) How is the act of apologizing upgraded by main characters in *Perahu Kertas* novel.

This study used qualitative approach because the analysis is in the form of description rather than number. Then, this research is categorized as document analysis because the writer analyzed the novel entitled *Perahu Kertas*.

The result of this study shows that apology strategies are divided into two main groups that are direct and indirect strategy. Direct strategy is represented into 11 strategies: minimizing the offense, explicit apology, explicit apology followed by explanation, explicit explanation followed by minimizing the offense, recantation, regret, request for forgiveness, concern for hearer, being honest, hiding something and cancellation. Indirect strategy is represented into 4 strategies: attacking the complainer, blaming someone else, implicit apology and implicit apology followed by explanation. Besides, this study suggests that the act of apologizing can be upgraded directly and indirectly. Direct strategy is represented into 5 strategies: explanation, reiteration, lexical intensification, supplication, and promise. Indirect strategy is represented into 2 strategies: explanation and confirmation.

The writer suggests that future researchers use more objects in *Bahasa Indonesia* in order to complete the taxonomy of apology strategy in it. The writer also suggests that Study Program of English at Universitas Brawijaya add more references related to this topic so that future researchers could present rich literature review that is able to support the analysis of their study.

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